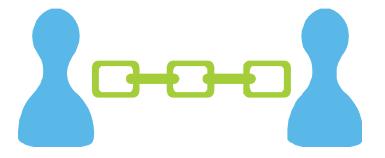


### Objectives

The presentation will include the following:

- Stanislaus demographics
- Linkages population
- Operational staff
- Essential pieces for daily operations
- Lessons learned
- Outcome data



### Demographics

- Population: 510,385
- White persons: 48.7%
- Hispanic or Latino origin: 40.3%
- Land area: 2000 square miles
- Persons per square mile: 299
- Persons per household:3
- Persons below poverty level: 14.4%
- Language other than English spoke at home: 32.4%
- High school graduates: 70.4%
- BA degree or higher: 14.1%

#### Customer base

- 1 in 3 residents in Stanislaus County receive some form of public assistance
- CWS total caseload: 2,195
- Family Maintenance: 365
- CalWORKS families: 30,743
- WTW enrollees: 4,846
- Linkages customers: 61



## Linkages team

• Co-Coordinators: 2

• Supervisors: 2

Social Workers: 9

WTW staff: 4

Clerical Support: 2



# The house that Stanislaus built...

## Strong Foundation

Shared philosophy

Customer as the priority

Willingness to work together

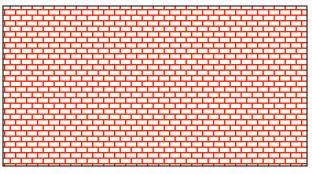
Executive support

## Support System

Partner agencies

Confidentiality release agreements

Co-location



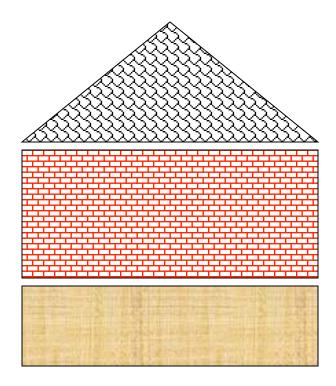


#### Realistic Roof

Understanding of each others programs

Appreciate differences

Blended funding

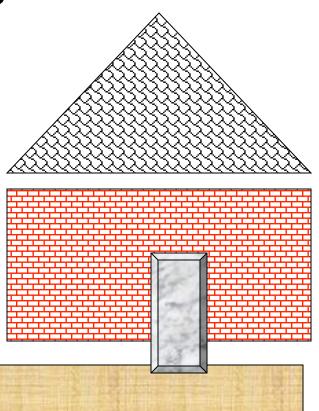


## Open Door

Recognize needed changes

Modify to stay current

Flowing communication

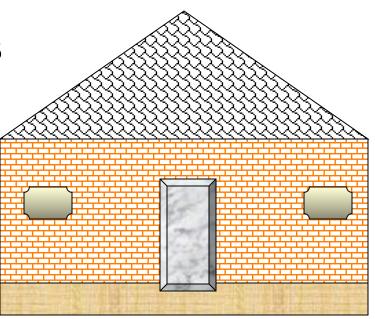


#### Windows towards the future

Performance outcomes

Measurement systems

Customer success



#### Maintenance and upkeep

Ongoing training

 Consistent application

Sustainable commitment



#### Construction crew

Bergen Filgas, Manager, CWS

Filgab@stancounty.com (209) 558-2057

Jennifer Valencia, Manager, WTW

Valenci@stancounty.com

(209) 558-2717

