

Linkages Readiness Questionnaire

County		Email	
Contact Person		Date	

Determine your readiness to coordinate services through a Linkages model

Instructions: Gather your planning team or another group of informed stakeholders to collectively respond to the questions below. The overall picture created by answering these questions will help you determine if Linkages makes sense for the families in your county—either now or later.

- To what degree does the leadership of both Child Welfare Services (CWS) and CalWORKs see the value of pursuing service coordination for mutual families?

Not at all	Not very much	Somewhat	Quite a bit	Completely
1	2	3	4	5

- How committed are CalWORKs and CWS leaders to being joint champions of getting Linkages off the ground?

Not at all	Not very much	Somewhat	Quite a bit	Completely
1	2	3	4	5

- How visible is the connection between poverty and maltreatment in our county as evidenced by the percentage of cross-over cases (e.g., less than 10% is low; 30% or more is significant)?

Not at all	Not very much	Somewhat	Quite a bit	Completely
1	2	3	4	5

- How much of an organizational priority is service coordination in our county's vision of service delivery?

Not at all	Not very much	Somewhat	Quite a bit	Completely
1	2	3	4	5

- How strong is our history of CWS and CalWORKs working together successfully on other collaborative initiatives?

Not at all	Not very much	Somewhat	Quite a bit	Completely
1	2	3	4	5

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6. What program goals of both CWS and CalWORKs could be advanced by implementing a coordinated services mode? (e.g., reduce sanctions, shorten time in care, increase work participation, reduce recidivism)

Not at all	Not very much	Somewhat	Quite a bit	Completely
1	2	3	4	5

7. How motivated are agency management, staff and partners to working together for the purpose of better meeting families' needs?

Not at all	Not very much	Somewhat	Quite a bit	Completely
1	2	3	4	5

8. What capacity do the data management divisions for both programs have to support the operation and evaluation of Linkages?

Not at all	Not very much	Somewhat	Quite a bit	Completely
1	2	3	4	5

9. What capacity do the training divisions for both programs have to support the implementation of Linkages?

Not at all	Not very much	Somewhat	Quite a bit	Completely
1	2	3	4	5

10. To what degree can our organizational culture, leadership and infrastructure allow the time, energy and resources to sustain the Linkages partnership over time?

Not at all	Not very much	Somewhat	Quite a bit	Completely
1	2	3	4	5

Add up the score of all ten questions above and enter the total score in the box below.

TOTAL SCORE:

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Interpreting Your Total Score

Your answers to the preceding rating scales indicate the readiness of your organization's leadership, culture, and service environment to initiate a Linkages program in your county. Consider the following total score ranges to help your team draw conclusions about how best to proceed.

10 – 25: Use the low-scoring items to inform where your time, energy and planning attention needs to go.

26 – 40: Build on your strengths in order to influence the low-scoring areas. For example, if your leadership on both sides is fully on board, use that strong alliance to advance low-scoring areas.

41 – 50: You're ready to design your Linkages program and prepare to implement it.