

Using ISAWS, CWS/CMS and WTW Data to Identify Linked Clients

Building reports to improve service coordination and provide better outcomes

The Software Programs

- ACCESS
 - Crystal Reports
 - Business Objects
 - WTW
 - CWS/CMS
 - ISAWS
-

First Step

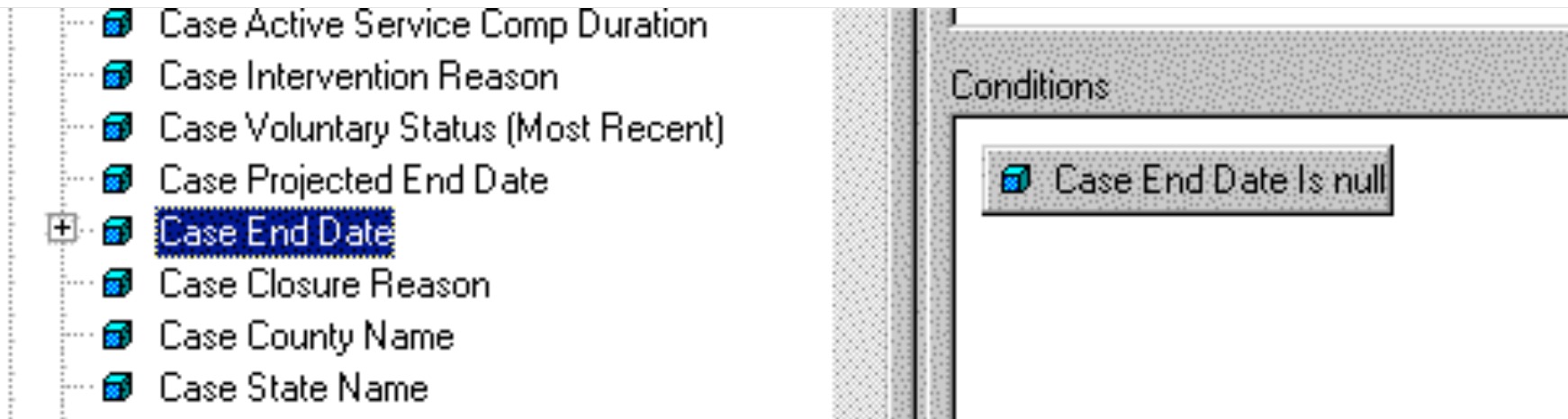
- ❑ The first step is to use Business Objects to run a report in the CWS/CMS System
 - ❑ This will give you a table with all open CWS cases and the services in their active case plan
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CWS Report

The screenshot shows the 'Query Panel - Case Universe' application window. The title bar is blue with the text 'Query Panel - Case Universe' and standard window controls. Below the title bar is a toolbar with several icons and a dropdown menu set to 'Scope of Analysis: None'. The main interface is divided into three sections:

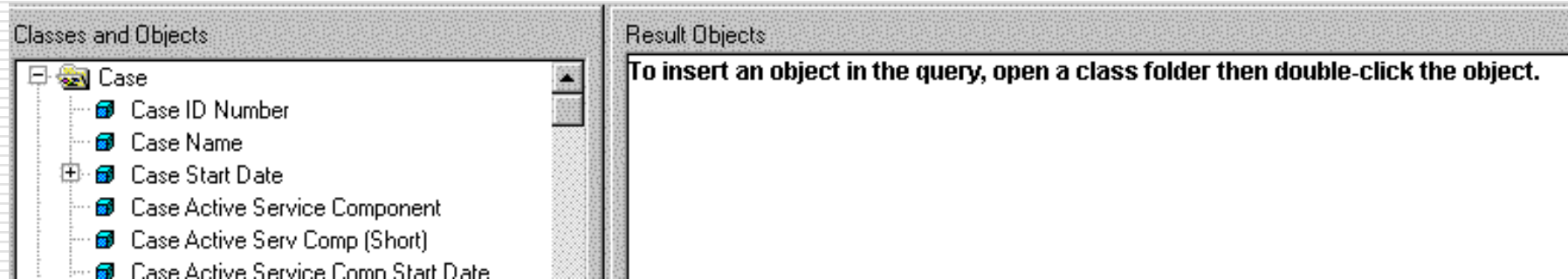
- Classes and Objects:** A list of expandable folders, each with a plus sign and a folder icon. The items are: Case, Primary Staff Person, Case Transfer Request, Case ICPC, Case Focus Child, Focus Client Collaterals, Adoptions, State ID Number, Juvenile Court Number, Case Placement Episode CPE, Case Out of Home Placement COHP, Case NFC Placement CNFC, Placement Home, Case Mother, Case Father, Termination of Parental Rights TPR, Case Other Client COC, and Case Plan CP.
- Result Objects:** A text box containing the instruction: 'To insert an object in the query, open a class folder then double-click the object.'
- Conditions:** A text box containing the instruction: 'To apply a condition, drag an object to this box.'

CWS Report



Only one condition is necessary, Case End Date must be null

CWS Report

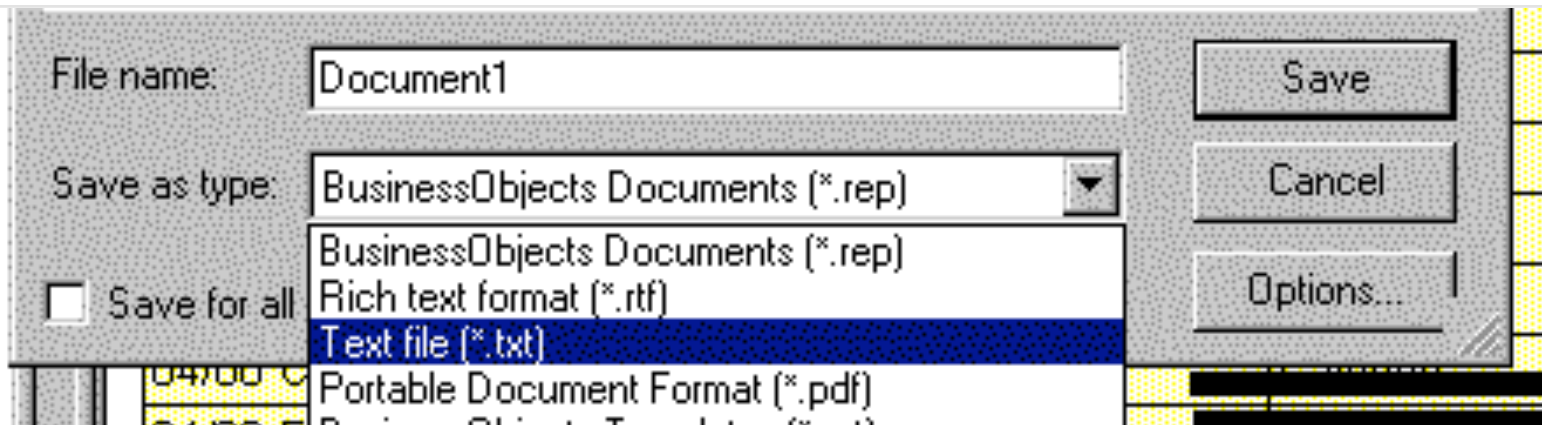
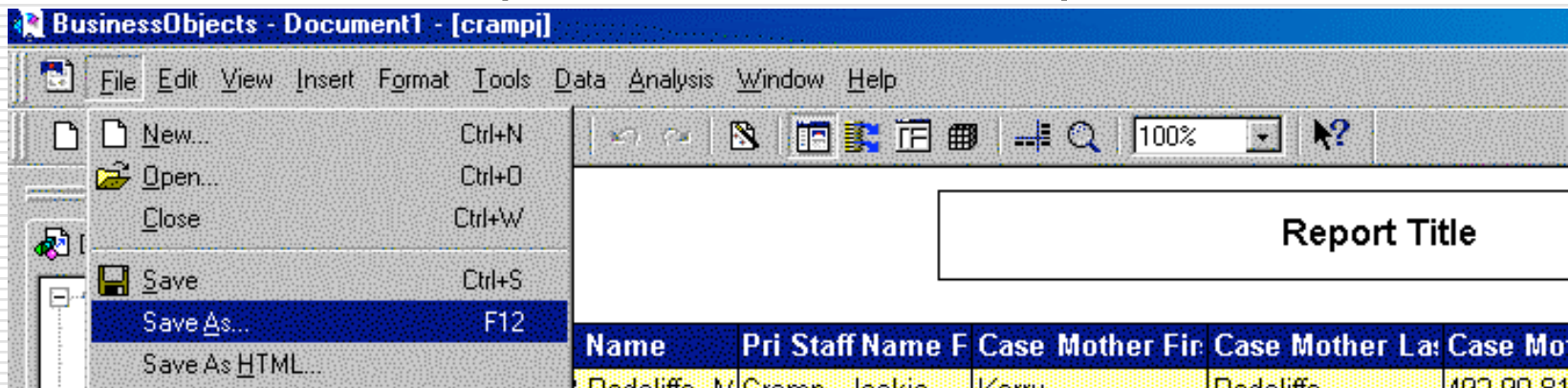


To the Results Objects Section add the following fields

- Case Name
 - Pri Staff Name Formatted
 - Case Mother First Name
 - Case Mother Last Name
 - Case Father First Name
 - Case Father Last Name
 - Case Father SSN
 - Case Mother SSN
 - Case Mother Birth Date
 - Case Father Birth Date
 - CP Goal (active)
 - CP Serv Type
-

CWS Report

The next step is to save the report as a text file



CWS Report

Simply follow the Wizard being sure to look at the preview window to see that data is formatted correctly

Text Import Wizard - Step 1 of 3

The Text Wizard has determined that your data is Delimited.
If this is correct, choose Next, or choose the data type that best describes your data.

Original data type

Choose the file type that best describes your data:

- D**elimited - Characters such as commas or tabs separate each field.
- F**ixed **w**idth - Fields are aligned in columns with spaces between each field.

Start import at row: File origin:

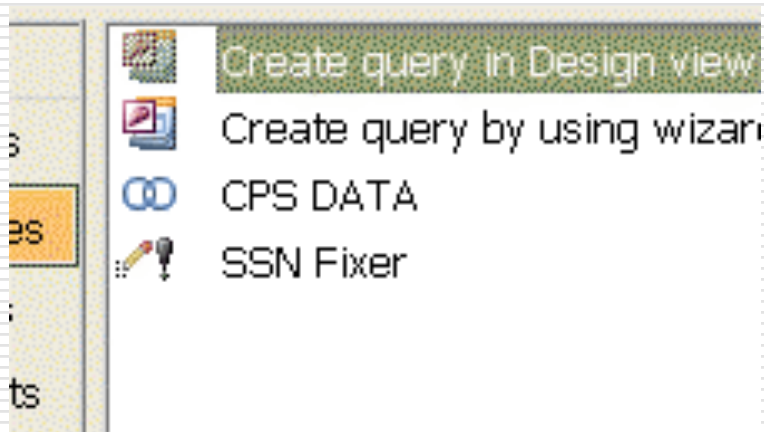
Preview of file E:\CWS DATA May 08.txt.

2	Case Name	Pri	Staff Name	Formatted	Case Mother	First Name	Case
3	02/08				Cramp, Jackie	Karry	
4	02/08				Cramp, Jackie	Karry	
5	02/08				Cramp, Jackie	Karry	
6	02/08				Cramp, Jackie	Karry	

Buttons: Cancel, < Back, Next >, Finish

CWS Report

- ❑ SSN dashes must be removed!
- ❑ Create an update query called SSN Fixer



```
Function RemoveAlphas(ByVal AlphaNum As Variant)
```

```
Dim Clean As String  
Dim Pos, A_Char$
```

```
Pos = 1  
If IsNull(AlphaNum) Then Exit Function
```

```
For Pos = 1 To Len(AlphaNum)  
    A_Char$ = Mid(AlphaNum, Pos, 1)  
    If A_Char$ >= "0" And A_Char$ <= "9" Then  
        Clean$ = Clean$ + A_Char$  
    End If  
Next Pos
```

```
RemoveAlphas = Clean$
```

```
End Function
```

Create a Union Query

In order to consolidate father and mother columns create a union query using the following SQL Language

```
SELECT [Case Mother First Name] AS [Parent First],  
       [Case Mother Last Name] AS [Parent Last], [Case ID  
Number], [Case Mother Social Security No] as [Parent  
SSN], [Case Plan Goal (Active)], [CP Plan Serv Type],  
       [Case Mother Birth Date] as [Parent DOB]  
FROM [CPS Data Table];  
UNION SELECT [Case Father First Name] AS [Parent  
First], [Case Father Last Name] AS [Parent Last],  
            [Case ID Number], [Case Father Social Security No]  
            as [Parent SSN], [Case Plan Goal (Active)], [CP Plan  
Serv Type], [Case Father Birth Date] as [Parent DOB]  
FROM [CPS Data Table];
```

On to Crystal Reports

- ❑ The next step is to build a report in Crystal Reports
 - ❑ We will link to the Union Query we just made as well as linking to ISAWS Adhoc tables and finally build a subreport which links to data in the WTW Adhoc tables
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ISAWS Data

- This Report uses the following Tables from ISAWS

CASE_DETAILS

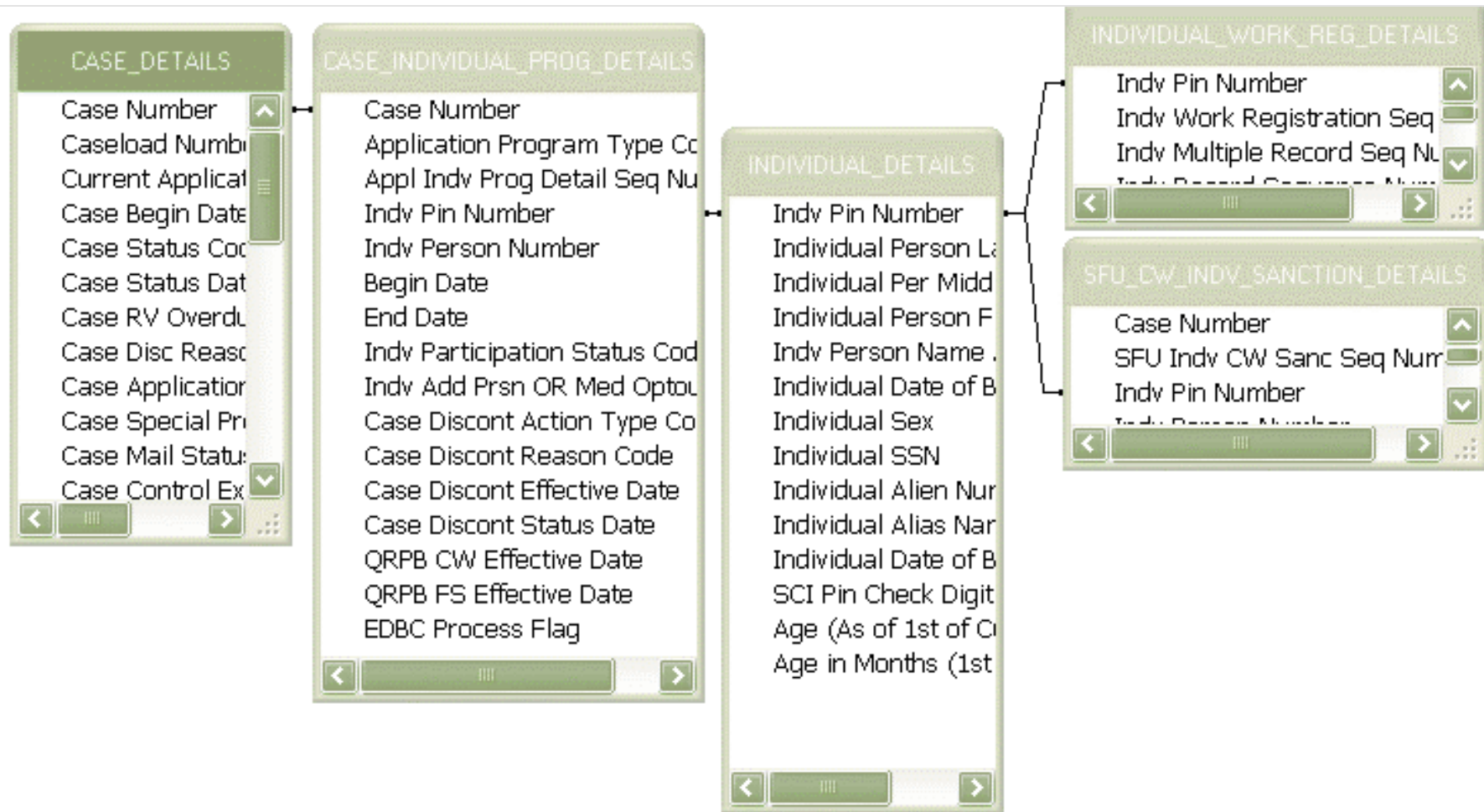
CASE_INDIVIDUAL_PROG_DETAILS

INDIVIDUAL_DETAILS

INDIVIDUAL_WORK_REG_DETAILS

SFU_CW_INDV_SANCTION_DETAILS

ISAWS LINKS

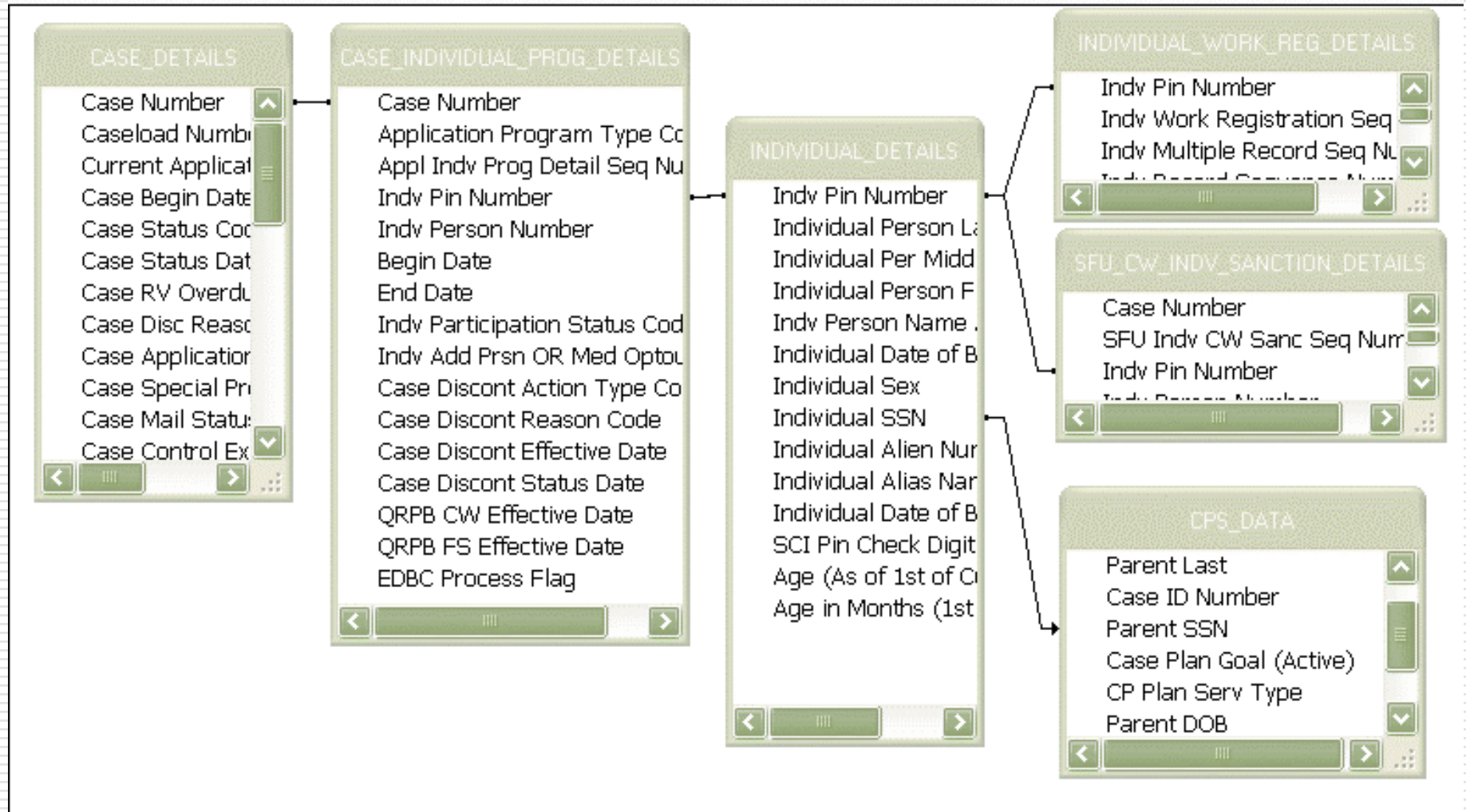


Select Conditions

- In order to show only open AFDC Cases use the following conditions

**ISNull({CASE_INDIVIDUAL_PROG_DETAILS.End Date}) and
{CASE_INDIVIDUAL_PROG_DETAILS.Application Program Type Code} = "AFDC"**

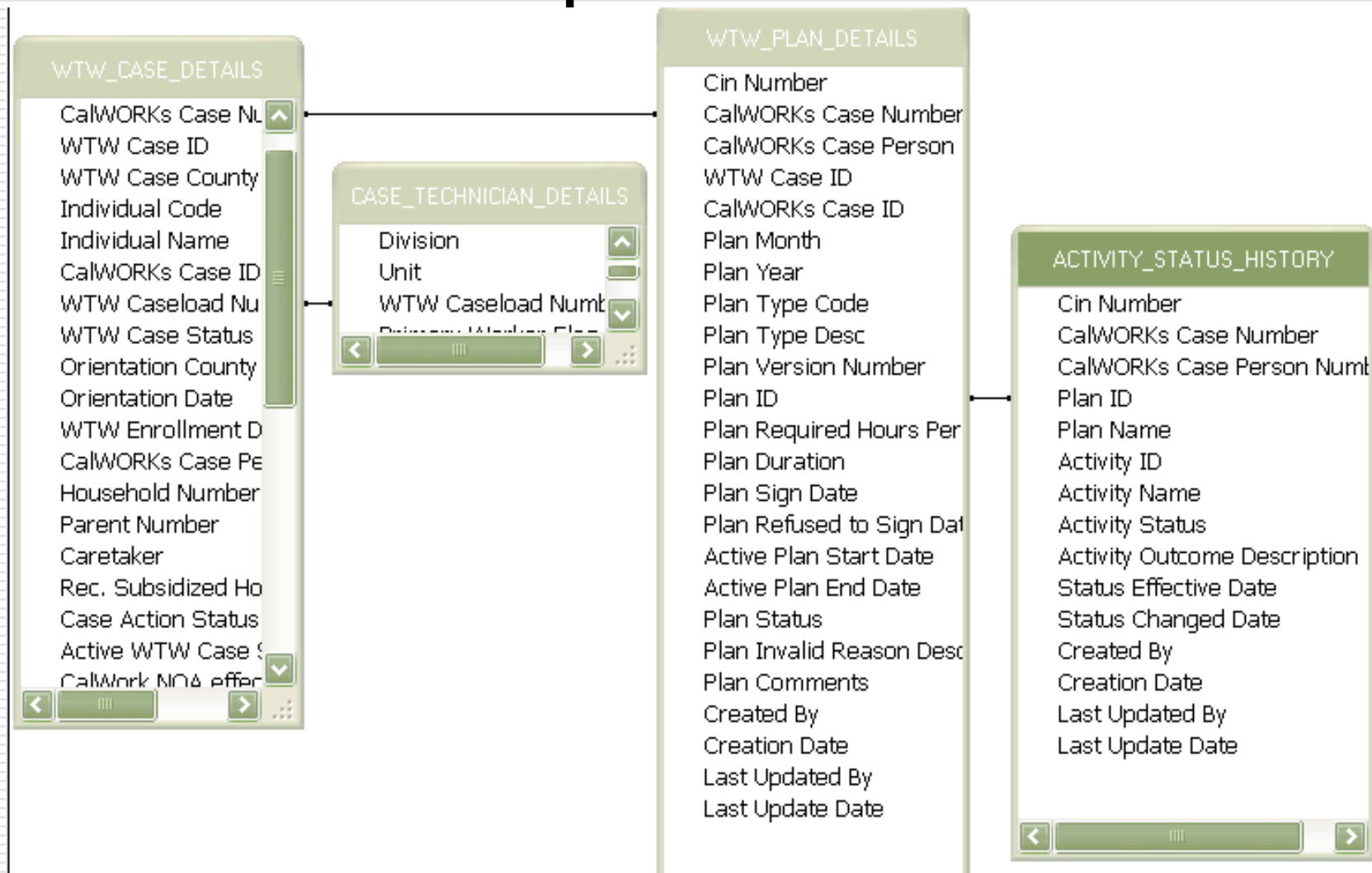
Link the {INDIVIDUAL_DETAILS.Individual SSN} to the [Parent SSN] field of the CPS Data Table



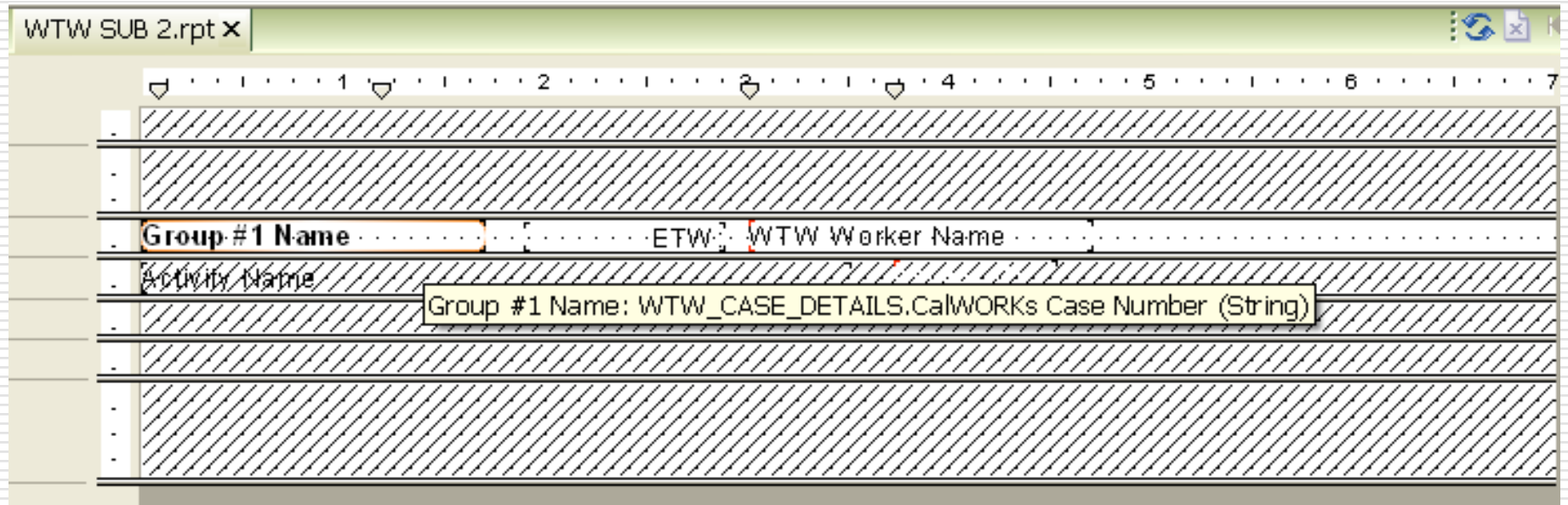
WTW SubReport

- ❑ The WTW report is created the same as the ISAWS Report
 - ❑ The next slide shows the tables and their relationships
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WTW SubReport



WTW SubReport



- CalWORKS Case Number
 - Activity Name
 - WTW Worker Name
-

Final Product

Here are the fields and layout

Linkages Report - Detailed Cases with Reunification Services and Open Cash Aid Cases	
Social Worker:	Group #1 Name
CalWORKs Case #:	[Case Num] [Parent Last], [Parent First]
@Work Eligible:	[Sanction] @SanctReas
Child Welfare Case Plan Activities	
CP/Plan Serv Type	
CalWORKs Case Plan Activities	
WTTW SUB:2.rpt	

Social Worker: Langevin, Michael

CalWORKs Case #: [REDACTED] [REDACTED]

Not Work Eligible

Sanction: No Sanction

Child Welfare Case Plan Activities

FP - Child Care

FP - Employment and Training

FP - Regional Center Services

General Counseling

HEP - CHDP Physical Exam

HEP - Periodic Dental Exam

Parenting Education Program

SW Plan Contact

Teaching And Demo Homemakers

CalWORKs Case Plan Activities

0079353

ETW: ROMERO, SHANDA

CREW

JOB SEARCH

ORIENT/APPR

SURVIVAL 101

VOC ED--BUAD 45

VOC ED--WORKPLACE SUCCESS

WEX

WF1 CREW (FT)

WORK STUDY

WORKPLACE SUCCESS

TLC Eligibility Report

Caseload Number: 0030

Case #: [REDACTED]

<u>Program</u>	<u>Name</u>
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MC	[REDACTED]
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Caseload Number: 0031

Case #: [REDACTED]

<u>Program</u>	<u>Name</u>
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AFDC	[REDACTED]
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MC	[REDACTED]
----	------------

Caseload Number: 0033

Case #: [REDACTED]

<u>Program</u>	<u>Name</u>
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MC	[REDACTED]
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All this WORK!!!

- ❑ These reports are distributed to the CPS Social Worker, ETW and Supervisors
 - ❑ These reports ensure everyone eligible completes the next step
 - ❑ Coordinated Case Planning
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