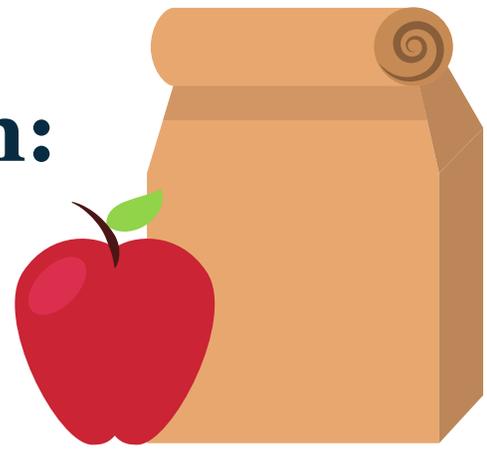


# CaAIM Lunch and Learn:

Managed Care Plan 101 Lunch and Learn

April 23, 2026 | 12:00 PM - 1:00 PM



Join us for a discussion on how Medi-Cal managed care plans assign patients to providers. We will provide guidance on client advocacy within a Medi-Cal managed care network. Participants will gain clarity on securing appointments and case-manage members that require more 1:1 help.

This session will be agency oriented.

## LEARNING OBJECTIVES:

- Learn client advocacy within Medi-Cal
- Understand available Medi-Cal benefits

CaAIM lunch and learns are an ongoing series with different topics each month!

## ABOUT THE TRAINER:

**Jennifer Kent, MPA:** Jennifer Kent is currently the CEO of The Kent Group. Kent has more than twenty-four years of extensive health administration and policy experience in California that spans over three gubernatorial administrations and encompasses both private and public delivery systems. As Director for the California Department of Health Care Services, Kent led the second largest public healthcare system in the nation with an annual budget of over \$100B and serving approximately 13 million Californians. She oversaw the administration of twenty-four managed care plans as well as 56 county behavioral health plans. Kent has also held leadership roles in the Health & Human Services Agency and Governor's offices as well as experience in the private sector as a lobbyist, consultant, and association executive.

# Click to Register!

Questions? Contact Laura Krzywicki at [laura.krzywicki@cfpic.org](mailto:laura.krzywicki@cfpic.org).